

Form for returning goods

(This document replaces the credit note)

L-SHOP-TEAM Česko s.r.o.

Sender:

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Please attach a copy of the bill of delivery/invoice. Also mark the returned goods on the document. **Without these documents we won't be able to process the return or at least with a considerable delay.**

The goods will be delivered to us with a delivery number.

The return of goods includes everything / some of the goods from the bill of delivery.

Reason for return:

Not an error by the supplier

Error by the supplier

Goods, where the reason of return isn't because of an error by the supplier, should be sent to us only if the delivery occurred in the last four weeks and with the documents required above. In this case you will receive a credit note with the value of the goods reduced by 25 % for handling charges and for processing the return of goods. Transport costs aren't included and aren't added to the credit note.